



# westville

## PRODUCT & WORKMANSHIP GUARANTEE



### THE GUARANTEE

Westville hereby guarantees that for the length of the guarantee period (The Duration) commencing on the start date of the guarantee (The Commencement date), that any defect in materials or workmanship in connection with any work carried out by Westville in the property, shall be rectified without charge and this guarantee covers the cost of any remedial or replacement works plus materials subject to the terms and conditions set out below.

### MAINTENANCE & SERVICING

All products installed under this guarantee must be serviced and maintained in accordance with the manufacturer's Instructions, Guidelines and Servicing Periods. Please ensure that you have received a copy of the manufacturer's instructions for servicing the product. It is the responsibility of the holder of this guarantee Certificate, to ensure that the maintenance and servicing has been followed and completed. Failure to do so will invalidate this guarantee.

### HOW TO COMPLAIN

In the event that you have a problem that you believe to be caused by a defect in materials or workmanship relating to the measure installed:-

Please check (as far as is practical) that there is no obvious cause for the problem.

Contact Westville, explaining the nature of your problem/s. Following this contact, Westville will arrange to investigate the matter and if required rectify any necessary remedial work free of charge.

### CONDITIONS

All defects must be reported to Westville as soon as practicably possible.

The guarantee is invalidated if the installation has been altered or disturbed after the installation was completed. Your statutory rights are not affected by this guarantee. The guarantee remains valid for subsequent owners of the property and/or, where the present occupant is only the lawful tenant of the property, for the benefit of the Landlord and the Superior Landlord of the property and their respective successors as well as the lawful successors of the said tenant.

These conditions set out the entire financial liability of Westville in respect of the guarantee. Westville shall have no liability if the terms of this guarantee are not complied with or for any indirect loss, damage, costs or expenses. Nothing in these conditions shall limit or exclude Westville from any liability to the extent that such exclusion or limitation is prohibited by law.

Any dispute arising, out of or in connection with this guarantee which cannot be settled by negotiation shall be referred to a single arbitrator to be agreed upon by the parties or in absence of agreement within 21 days, to an arbitrator reasonably determined by Westville and the decision of the arbitrator shall be final and legally binding on both parties.

INSTALLATION COMPLETED BY:



**Westville Limited**

Unit 2, New Brook Business Park  
Shirebrook. NG20 8GB

Telephone 01623 744451

Company Registration 4549276, Registered in England

**WESTVILLE PRODUCT & WORKMANSHIP GUARANTEE**